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BEFORE THE ARIZONA CORPORATION COMMISSION

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Arizona Corporation Commission

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COMMISSIONERS

GARY PIERCE - Chairman  
BOB STUMP  
SANDRA D. KENNEDY  
PAUL NEWMAN  
BRENDA BURNS

IN THE MATTER OF:

GEORGE BIEN-WILLNER, for  
GLENDALE & 27<sup>TH</sup> INVESTMENTS, LLC

COMPLAINANT,

v.

QWEST CORPORATION,

RESPONDENT.

DOCKET NO. T-01051B-10-0200

**PROCEDURAL ORDER**  
**(CORRECTED)**

**BY THE COMMISSION:**

On May 17, 2010, George Bien-Willner, for Glendale & 27<sup>th</sup> Investments, LLC ("Complainant") filed with the Arizona Corporation Commission ("Commission") a Formal Complaint ("Complaint") against Qwest Corporation ("Qwest"). The Complaint alleges that Qwest has incorrectly billed Complainant, who owns and operates Sterling International Hotel, for a 1-800 line that should have terminated in 2004. Complainant requests relief in the amount of approximately \$10,000.

Our December 22, 2011 Procedural Order set a procedural conference to be held on January 12, 2012 but did not specify the time and therefore, the time should be specified.

IT IS THEREFORE ORDERED that a **procedural conference, to discuss Complainant's motion to compel discovery and request for sanctions shall be held on January 12, 2012, at 10:00 a.m.**, or as soon thereafter as is practicable, at the Commission's offices, 1200 West Washington, Hearing Room #1, Phoenix, Arizona.

IT IS FURTHER ORDERED that the Ex Parte Rule (A.A.C. R14-3-113-Unauthorized Communications) continues to apply to this proceeding.

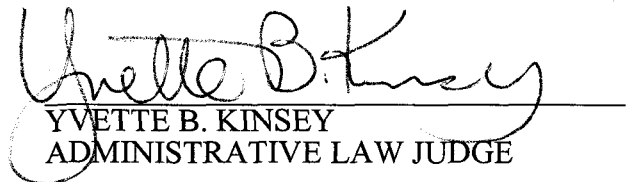
IT IS FURTHER ORDERED that all parties must comply with Arizona Supreme Court Rules

31 and 38 and A.R.S. § 40-243 with respect to the practice of law and admission *pro hac vice*.

IT IS FURTHER ORDERED that withdrawal of representation must be made in compliance with A.A.C. R14-3-104(E) and Rule 1.16 of the Rules of Professional Conduct (Arizona Supreme Court Rule 42). Representation before the Commission includes the obligation to appear at all hearings and procedural conferences, as well as all Open Meetings for which the matter is scheduled for discussion, unless counsel has previously been granted permission to withdraw by the Administrative Law Judge or the Commission.

IT IS FURTHER ORDERED that the Administrative Law Judge may rescind, alter, amend, or waive any portion of this Procedural Order either by subsequent Procedural Order or by ruling at hearing.

DATED this 22<sup>nd</sup> day of December, 2011.

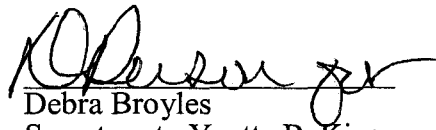
  
YVETTE B. KINSEY  
ADMINISTRATIVE LAW JUDGE

Copies of the foregoing mailed/delivered this 22<sup>nd</sup> day of December, 2011, to:

George Bien-Willner  
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By:   
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